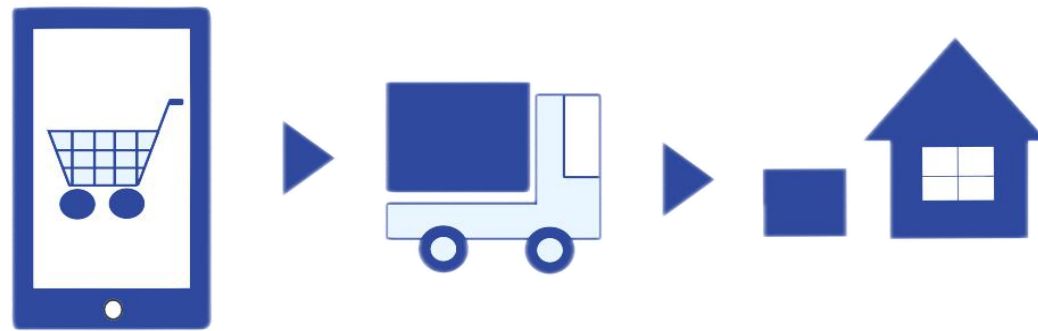


# AEON Ryukyu

## Online Supermarket

### User Manual for OIST

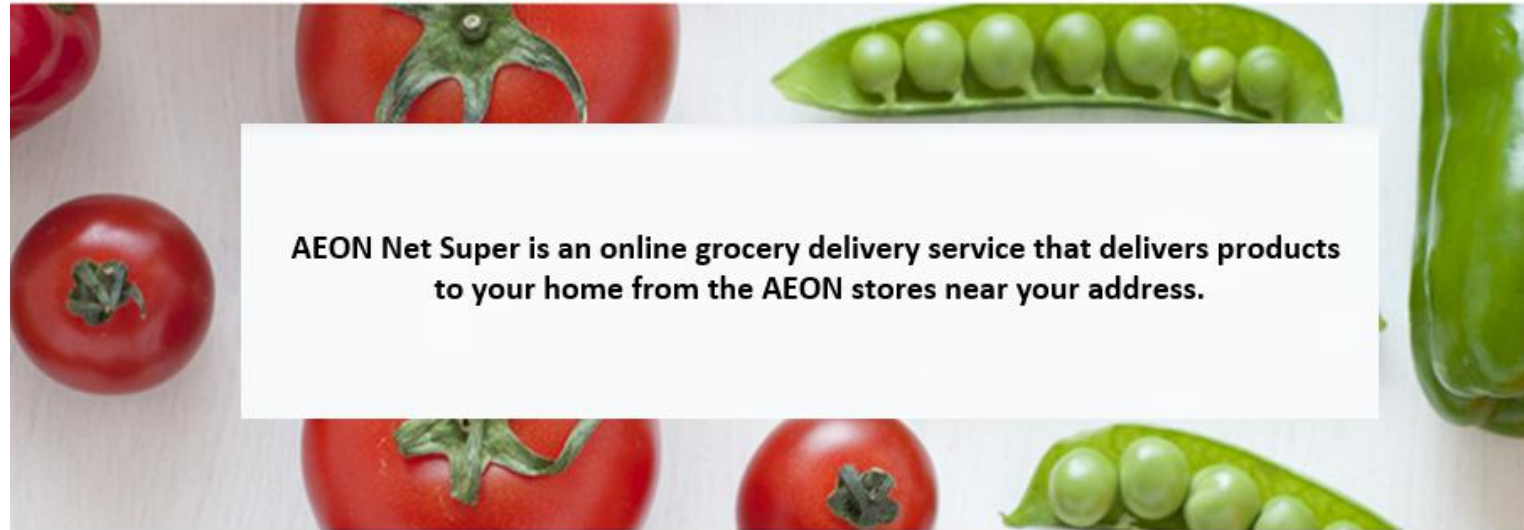


as of August 2022

# Table of Contents

1. iAEON member registration . . . . .	page3- 9
2. Personal information registration . . . . .	page10 - 12
3. Online supermarket Terms of Use . . . . .	page13
4. Select a store . . . . .	page14
5. E-mail newsletter . . . . .	page15
6. Start online shopping . . . . .	page16 – 18
7. Payment . . . . .	page19 - 20
8. Finalize your order . . . . .	page21 – 24
9. Notes . . . . .	page25

## 1. iAEON member registration



**Let's take a look at the nearby shops now!**  
We will guide you to the store near your address.

Enter your zip code and click the display button


**Display**

Postal Code Search

**AEON Online Supermarket Login / New registration** **AEON Online Supermarket Login / New registration**



## 1. iAEON member registration


**AEON Square Members**  
Those who have AEON Square Member ID

**AEON Square Member ID**  
Enter ID  
\* Half-width alphanumeric characters, symbols: 6 to 40 characters

**Password**  
Enter Password  
\* Half-width alphanumeric characters, symbols: 6~8 characters

login

[Forgot your ID or password?](#)  
[Having trouble logging in?](#)


**iAEON**  
Those who have iAEON Member ID

**iAEON login ID (mobile phone number)**  
Enter ID  
\* 11 half-width numbers

**Password**  
Enter Password  
\* Half-width alphanumeric characters (uppercase and lowercase letters), symbols 8~50 characters

login

[Forgot your password?](#)  
[Having trouble logging in?](#)

**For new customers: new customers are requested to register as iAEON member**

**iAEON member registration**

# 1. iAEON member registration

## Confirmation of Terms of Use

Terms of Use Mobile phone number Password Completion

### イオンスmartテクノロジープライバシーポリシー/ IAEON利用規約/ IAEON会員利用規約

#### プライバシーポリシー

##### 個人情報保護方針

私たちイオンスmartテクノロジー株式会社は、お預かりした個人情報を適切に管理し、利用することが当社に課せられた社会的責務と認識し、以下の方針を定め、自ら積極的に、継続的に個人情報の保護に全力で取り組んでまいります。

1. お預かりした個人情報の取扱いに関して、法令、国が定める方針及びその他の規範を遵守いたします。
2. 個人情報を適切に取得し、その利用目的の範囲を認め、個人情報を利用及び提供はいたしません。また、利用する必要がなくなったときは、当該個人情報を速速に消去するよう努めます。
3. お預かりした個人情報への不正アクセス、個人情報の紛失、破壊、改ざん及び漏えい等の防止のため、従業員教育、内部体制、システムセキュリティ等を継続的に見直し、見直しいたします。

### WAON POINTサービス利用規約/ WAON POINTに関する個人情報の取扱いに関する同意条項/ IAEONにおけるWAON POINTメニュー利用規約

#### WAON POINTサービス規約

お客様におかれましては、以下の「WAON POINTサービス規約」をよくお読みになってご納得のうえ、お取扱いください。よう、お願い申し上げます。

##### 第1章 総則

##### 第1条 (目的)

1. 本WAON POINTサービス規約（以下「本規約」といいます。）は、イオンマーケティング株式会社（以下「WAON POINT発行者」といいます。）が発行する「WAON POINT」（次条に定義します。）に係るサービス等について規定することを目的とします。
2. WAON POINT発行者がWAON POINTに係るサービス等をご提供する場合にWAON POINT対象カード等（次条に定義し

Agree and move on to the next

Return



## 1. iAEON member registration

# List of Terms of Use

※The following terms of use are available in Japanese only. Please use translation software to review them.



① Privacy Policy

<https://www.aeon-st.co.jp/privacy/>



② iAEON Terms of Use / ③ iAEON Member Terms of Use

[https://www.aeon.com/aeonapp/iaeon\\_consumer\\_terms/](https://www.aeon.com/aeonapp/iaeon_consumer_terms/)



④ WAON Point Service Agreement

<https://www.smartwaon.com/ext/001/terms/service.html>



⑤ WAON Point Privacy Policy

<https://www.smartwaon.com/ext/001/terms/personal.html>



⑥ WAON Point Menu Terms of Use

[https://www.aeon.com/aeonapp/waonpoint\\_terms/](https://www.aeon.com/aeonapp/waonpoint_terms/)



⑦ Online Supermarket Terms of Use

<https://shop.aeon.com/netsuper/10000000023640/goriyokiyaku>

## 1. iAEON member registration

iAEON member registration

Register your mobile phone number

Terms of Use

Mobile phone number

Password

Completion

Enter the mobile phone number you use to log in and the verification code received through SMS.  
( The mobile phone number will be your login ID )

Mobile Phone Number( login ID )

Send

\* No hyphens, 11 half-width numbers

Verification Code

\* 6 digit code received via SMS

Next

Return

Those who have not received the verification code.

## 1. iAEON member registration

iAEON member registration

Setting a password

Terms of Use

Mobile phone number

Password

Completion

Set a password for login.

Login Password

.....

• 8~50 alphanumeric characters with one or more uppercase letter, lowercase letter and digit.

• Symbols can be used: # \$ + - . / : = ? @ [ ^ ] \_ |

• Cannot use the same character more than 4 times consecutively.

Login password (for confirmation)

.....

Register

Return



## 1. iAEON member registration

iAEON member registration

Registration Complete

✓

Terms of Use

✓


Mobile phone number

✓

Password

✓

Completion



You have successfully registered for iAEON.

Thank you.

Personal information registration is required to start online shopping.

Register personal information

Back to Top

## 2. Personal information registration

Register your personal information

0

Registration

Confirmation

Completion

Register your personal information

Click "confirm" to move forward.

Personal information

Required

Last name

Ion

Required

First name

Hanako

Required

Last name (katakana)

Ion

Required

First name (katakana)

Hanako

Optional

Nickname

Enter a nickname

Required

Gender

Male

Female

Prefer not to say

Required

Date of birth

1980 / 01 / 01

Required

E-mail address1

sample1@xxx.com

Optional

E-mail address2

sample2@xxx.com

Required

Phone 1

090-1234-5678

Optional

Phone 2

090-9876-5432

Please refer to OIST Directory for Katakana.

Two red arrows originate from the text 'Please refer to OIST Directory for Katakana.' and point to the 'Last name (katakana)' and 'First name (katakana)' input fields in the registration form.

### Your address

Required

Zip code

1234567

without hyphen

Required

Prefecture

choice

Required

City / Village / Town

Mihama-ku, Chiba

Required

Street address and room number

Nakase 1-5-1-1234

Optional

Building name or apartment name

Ion Mansion

### AEON shareholder card

Required

Do you have AEON shareholder card?

Yes

No

Confirm

Cancel

A black hand cursor icon with the index finger pointing, positioned over the 'Confirm' button in the address registration section.

10

## 2. Personal information registration

Register your personal information

Input

Confirmation

Completion

Register your personal information

If you want to make changes, please click "Edit".

Personal information

Last name

Ion

First name

Taro

Last name (katakana)

イオン

First name (katakana)

タロウ

Nickname

Gender

male

Date of birth

1996 / 08 / 25

E-mail address1

abc@aeonpeople.biz

E-mail address2

Phone 1

090-1234-5678

Phone 2

Your address

Zip code

9040495

Prefecture

Okinawa Prefecture

E-mail address1

abc@aeonpeople.biz

E-mail address2

Phone 1

090-1234-5678

Phone 2

Your address

Zip code

9040495

Prefecture

Okinawa Prefecture

City / Village / Town

Onna son, Kunigami gun

Street address and room number

Tancha 1919-1

Building name or apartment name

West Court

AEON shareholder card

AEON shareholder card number

No

Name of Shareholder (Kana)

Not available

Register

Edit

Cancel

## 2. Personal information registration

Register your personal information

Registration Complete

✓


✓

✓

Input

Confirmation

Completion




You have successfully registered for iAEON personal information.  
Thank you.

Using iAEON  
Login ID

Click "Next" to start online shopping.

Next



### 3. Online supermarket Terms of Use

#### Terms of Use

< おうちでイオン イオンネットスーパー利用規約 >

当社（第2条においてネットスーパー会員に登録いただいた店舗を運営する会社）が運営するウェブサイト「おうちでイオン イオンネットスーパー」（以下「本サイト」という）により提供するサービス（以下「本サービス」という）の利用規約（以下「本規約」という）を以下のとおり定めます。

第1条 総則

本規約は、本サービスを利用または利用を希望されるお客さまと当社との間に適用される条件を定めるものとします。また、本サービスを利用されるお客さまは、本規約に同意したものとみなします。

第2条 ネットスーパー会員

1. 本サービスの利用者は、事前にイオンスクエアメンバー登録が必要です。

2. ネットスーパー会員とは前項に定める登録を行い、かつ、本サイトにおいて店舗登録とメールマガジンの配信設定をいただいたお客さまとします。

第3条 本サービスの利用

ネットスーパー会員は、本規約および当社が定める利用に関する定め等に従い、本サービスを利用できるものとします。

第4条 ご利用方法

1. ご注文方法は以下のとおりとなります。

(1) 本サービスで注文できる商品は、本サイトに掲載する商品とします。但し、20歳未満のネットスーパー会員は、酒類の注文をすることができません。

(2) 商品の注文は、当社が別途指定する方法に従い行うものとします。

(3) 当社は、ネットスーパー会員からの注文を受信した場合、ご注文受付の電子メールを送信します。

(4) 商品の発着契約は、当社がご注文受付メールを送付した時点をもって成立するものとします。但し、ご注文受付メールは、すべての商品の配達先を確認するものではありません。なお、クレジットカード会社の運営

Do not agree

Agree



## 4. Select a store

Sales floor list

favorite

Purchase history

Order Changes

Delivery place, date, and time

Regular Shipping



### Store selection

Shop Selection

この画面では店舗の選択を行います。ご住所が正しいかご確認いただき、店舗を選択後に「お店の決定へ」ボタンを押してください。

※イオンネットスーパーの担当店舗は、お住まいの地域ごとに決めさせていただいております。表示された店舗候補以外へのご変更はできません。

※置き薬は店舗ごとに申請頂く必要があります。住所変更等により担当店舗が変更となった場合、別途申請が必要となりますのでご注意ください。

Address:	Store name
Okinawa Prefecture Kunigami Gun Onna Son Aza Tancha 1919-1	<input checked="" type="radio"/> AEON Nago Store

Confirm the store

※If you live on OIST campus, you can choose "AEON Nago store" only.



## 5. E-mail newsletter

Sales floor list

favorite

Purchase history

Order Changes

Please select the recipient / date and time

Regular Shipping

Please configure the settings for e-mail magazine distribution.

IAEON member registration

Personal information

Online supermarket Terms of Use

Select a store

E-mail newsletter

Start online shopping

### Sign-up for e-mail newsletters

利用実績のある店舗のメールマガジンの配信設定をご確認、変更いただけます。  
各店舗ごとに、配信を希望するメールマガジンを選択して「設定を変更する」ボタンを押してください。

※店舗情報の削除をする場合は、

- メールマガジンを【●希望しない】
- メールマガジン（携帯用）を【●希望しない】
- 店舗情報の削除を【●解除する】

に選択した上で、【設定を変更する】ボタンを押してください。  
※HTMLメールとは画像やイラスト入りのお知らせメールです。  
イオンスクエアのメールマガジンの設定は[こちら](#)

現在利用中の店舗とメールマガジンの設定

Store name	AEON Nago store
E-mail newsletter	<input type="radio"/> HTML and text <input type="radio"/> Text only <input checked="" type="radio"/> No need
E-mail newsletter ( mobile )	<input type="radio"/> Subscribe <input checked="" type="radio"/> No need

Confirm the E-mail newsletter





## 6. Start online shopping



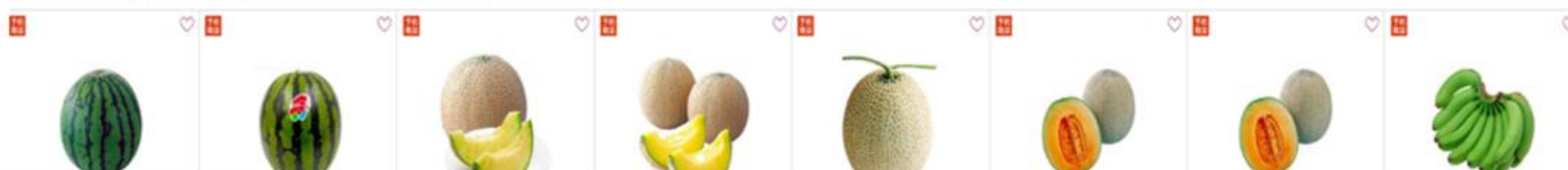
Click this button first to secure delivery date and time slot.

[Reservation] Summer gift ※ Net supermarket limited WAONPOINT 5 times

★ [Summer Gift] [Free Shipping in the Main Island] [260] Suraku Setouchi Lemon Jelly STO-30	★ [Summer Gift] [Free Shipping in the Main Island] [271] Laban Vent Fruit Jelly & Baked Confectionery Assortment LBO-30G	★ [Summer Gift] [Free Shipping in the Main Island] [279] Kyotake Kazean Kyokan Confectionery Saysa AKK-30G	★ [Summer Gift] [Free Shipping within the Main Island] [296] Nestlé Japan Starbucks Origami Gift SB-30N	★ [Summer Gift] [Free Shipping in the Main Island] [302] Ajinomoto AGF A little luxurious coffee shop Premium Drip Assortment Gift ZPD-30T	★ [Summer Gift] [Free Shipping within the Main Island] [320] Asahi Beverage Welch Gift W35	★ [Summer Gift] [Free Shipping within the Main Island] [329] Asahi Beverages Health Lactic Acid Bacteria Gift KNG3	★ [Summer Gift] [Free Shipping within the Main Island] [352] Doushi Shikagome Vegetable Life 100 & Sugimotoy Jelly Gift SSK-30
<del>JPY 2,480</del> JPY 2,678.40	<del>JPY 2,580</del> JPY 2,786.40	<del>JPY 2,480</del> JPY 2,678.40	<del>JPY 3,000</del> JPY 3,240.00	<del>JPY 2,550</del> JPY 2,754.00	<del>JPY 2,780</del> JPY 3,002.40	<del>JPY 2,700</del> JPY 2,916.00	<del>JPY 2,980</del> JPY 3,218.40
Eligibility period for which points are awarded Until August 7 (Sun) 14:00	Eligibility period for which points are awarded Until August 7 (Sun) 14:00	Eligibility period for which points are awarded Until August 7 (Sun) 14:00	Eligibility period for which points are awarded Until August 7 (Sun) 14:00	Eligibility period for which points are awarded Until August 7 (Sun) 14:00	Eligibility period for which points are awarded Until August 7 (Sun) 14:00	Eligibility period for which points are awarded Until August 7 (Sun) 14:00	Eligibility period for which points are awarded Until August 7 (Sun) 14:00
reservation	reservation	reservation	reservation	reservation	Out of Stock	reservation	reservation

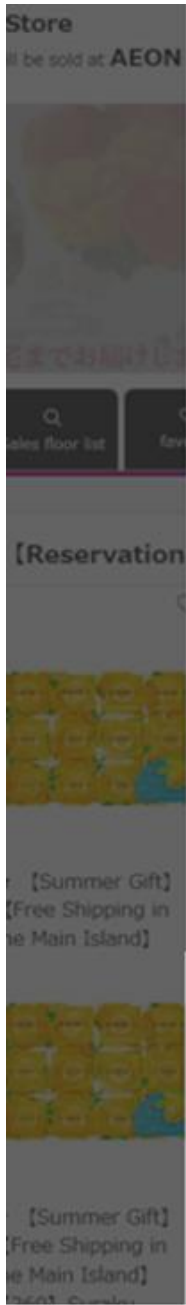
[Reservation] Old Bon Fruit (for Unkeh: 8th and 9th delivery)

See also >





## 6. Start online shopping



### 【 Delivery settings 】

You need to select a store and a place of delivery here.  
Possible delivery dates are today, tomorrow, and the day after tomorrow.

Store

Choose this store	Store name
<input checked="" type="radio"/>	AEON Nago Store

Confirm the store



Delivery address change

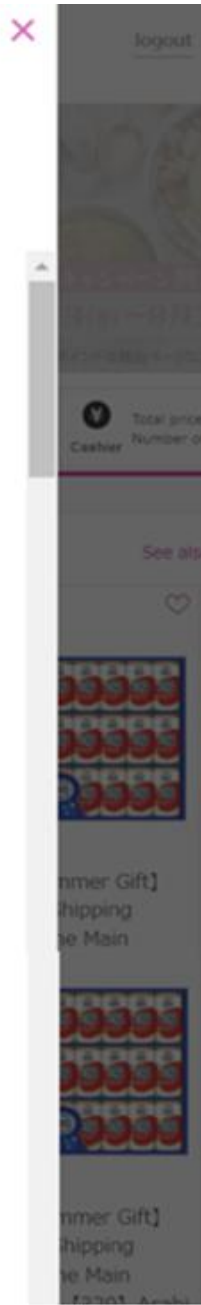
Pick-up placechange

Place of delivery

Choices	Delivery place
	Delivery address
<input checked="" type="radio"/>	Home
<input type="radio"/>	Okinawa Prefecture Kunigami-gun Onna-son Tancha 1919-1
<input type="radio"/>	【Counter pick up】 AEON Nago store 1F Service Counter Nago City Midorikawabaru 4472
<input type="radio"/>	【Drive through pick up】 AEON Nago store drive through parking Nago City Midorikawabaru 4472

If you select counter pick up, you are deemed to have agreed to the [terms of use of the store and facility pick up service](#).  
[Click here](#) for details of counter pick up(store, delivery locker, parking lot).  
※You can select a pick up place shown above.

Confirm delivery settings



6. Start online shopping

Store

be sold at AEON

logout

【 Delivery settings 】

Select delivery date and time

Sun	Mon	Tue	Wed	Thu	Fri	Sat
Closed	Closed	Closed	Closed	8/4	8/5	-

○ Can be ordered

△ Only a few remaining

× The number of orders has reached the upper limit

choice	Delivery time	Order deadline	Shipping fee ( tax included )	Availability
	12:00-16:00	8/4 8:30	550yen	Closed
	17:00-21:00	8/4 14:00	550yen	×

○ Can be ordered

△ Only a few remaining

× The number of orders has reached the upper limit

Return

Confirm

7. Payment

After you choose products,  
click this button and proceed with the payment.

Sales floor list

favorite

Purchase history

Order Changes

AEON Nago Store Home  
August 5, 12:00-16:00

Regular delivery

¥ Total price (tax included): JPY  
1,213

Cashier Number of items: 3 item

Proceed with the payment

♥ Fruits and dried fruits

nearby sales floors: Root vegetables (carrots, onions), etc. Leafy vegetables (cabbage, Chinese cabbage), etc. Fruit vegetables (tomatoes, eggplant), etc. Bean sprouts, legumes, etc. Mushrooms Condiments

Sort by Recommended order

Pine Block (Small) from the Philippines 1 pack	Pine Block (Medium) from the Philippines 1 pack	Suika block (small) Okinawa / Kumamoto Prefecture production 1 pack	Suika block (middle) Okinawa and Kumamoto Prefecture 1 pack	Suika block 1/6 cut Okinawa / Kumamoto Prefecture 1 pack	Best Price Bananas Produced Overseas such as Filipino 1 bag	Bananas of reduced grace Overseas such as Filipino production 1 bag
¥198 Tax¥213.84	298 yen Tax¥321.84	¥198 Tax¥213.84	298 yen Tax¥321.84	398 yen Tax¥429.84	¥128 Tax¥138.24	¥158 Tax¥170.64
Add Basket	Add Basket	Add Basket	Add Basket	Add Basket	- 1 +	Add Basket

Your order Update Basket

Navel orange bag, 1 bag from overseas such as Australia

¥398 Tax¥429.84

deletion

Jonah Gold 2P Aomori Prefecture Domestic Products 1 Pack

¥598 Tax¥645.84

deletion

Best Price Bananas Produced Overseas such as Filipino 1 bag

¥128

## 7. Payment

- Regular delivery

You can choose credit card or cash on delivery.

How to pay How to pay

Q

Sales floor list

♡

Favorite sales

♡ [Reservation] Summer Gift

♡ [Reservation] Old Bon fruit (for unkeh) 8th and 9th delivery limited

♡ [Reservation] Old Bon Heavy Box and hors d'oeuvres

♡ [Recommended] Old Bon Preparation Products

♡ [Reservation] Monthly Reservation Flights • Fresh Flights

♡ [Recommended] Outdoor, leisure, BBQ ingredients

♡ [Recommended] Sunscreen and antiperspirant

♡ [Exclusive] Ice Cream POINT 5x

♡ [Recommended] New Products

♡ [Recommended] Cool taste

♡ [Recommended] Top Valu Premium Beer

♡ [Recommended] Top Valu August Picks

♡ [Recommended] Large capacity, commercial use

♡ [Specialty store] Bread, rice balls, bento boxes, donuts

♡ Top Valu Ingredients

♡ [Recommended] Sunscreen and antiperspirant

♡ [Exclusive] Ice Cream POINT 5x

♡ [Recommended] New Products

♡ [Recommended] Cool taste

♡ [Recommended] Top Valu Premium Beer

♡ [Recommended] Top Valu August Picks

☒ Credit Card

\*Please note that payment by Debit or Prepaid Card is not acceptable.

Credit Card information

☒ Enter your new credit card information

After entering the following items, please press the [Proceed to payment] button.

Card Number

Half-width numbers only (without)

Expiration date [month/year] 01 / 22

Security Code

Proceed to pay with this credit card

☒ Register this credit card for the next payment.

☐ Cash on Delivery (CoD)

CoD requires ¥220 of handling fee.

\* The fee is reflected by pressing the confirmation button of the order contents.

WAON POINT

WAON POINT can be used for the payment of purchasing products, shipping fee or handling fee.

\* The limit is 30,000 yen

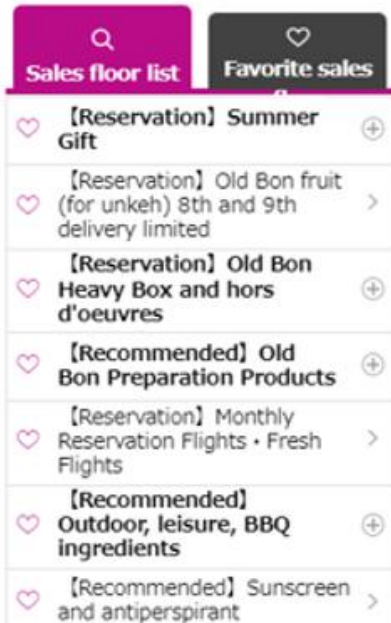
☒ Will not use

☐ Will use  point (Available points: 0 points)

## 8. Finalize your order

### | Responses when ordered items are out of stock

The ordered item may be out of stock.  
In case your ordered item(s) are out of stock;



#### Talk to AEON staff by phone?

- ☐ Yes
- ☒ No

Please click here.

※There is no English speaking staff who can assist you over the phone.

#### Change or cancel your order?

- ☐ Change your order
- ☒ Cancel your order

Please click here.

※There is no English speaking staff who can assist you with changing your order.



## 8. Finalize your order

We are sorry, but “Unattended Delivery Service” is not available for International customers. There is no English speaking delivery staff who can assist you in using this service.

### Unattended delivery service(Okiraku)

「お届け時間に在宅できるか分からない」「お届け時間に待っているのが面倒」そんなたくさんの声から生まれたのが「置き楽サービス」です。お客さまがご不在でも、お届け品を持ち帰らず、ご指定の場所に商品をお届けします。

初回お届け時に配送担当者が現場の確認をさせていただき、ご利用規約を確認いただいた上で、次回のお届けよりご利用いただけます。

※初回お届け時にはご在宅いただく必要がございますので、ご了承お願いいたします。

※当日のご注文状況により、お届け時以外に別途お時間を設定させていただく場合がございます。

※置き楽は店舗ごとに申請頂く必要がございます。現在置き楽をご利用されている店舗以外で置き楽サービスをご利用頂く場合、別途申請が必要となりますのでご注意ください。

☐ 下記の置き楽サービスご利用の規約に同意して、置き楽の申請をする。

お読みください。

#### 第1条（置き楽サービスの定義）

置き楽サービスとは、ネットスーパー会員が本サービスで注文した商品の受取り方法をネットスーパー会員お届け先の指定場所、その周辺（以下「お届け先」という）への留置きに指定した場合、ネットスーパー会員の在宅・不在に関わらずお届け先への留置きをもって注文商品の引渡し完了とするサービスのことをいいます。

#### 第2条（置き楽サービスの条件）

1. 置き楽サービスは、初回の配送時には利用できません。注文商品の安全・安心確保のため、初回配送時に配送担当者が現場の確認をさせていただき、本規約を承諾いただいた上で次回注文より利用することができ、ネットスーパー会員は初回配送時に在宅するものとします。配送担当者から利用規約書面、お客さま同意書、セキュリティバンドの鍵を授けられ、署名した同意書を配送担当者へ返却するものとします。但し、火口

### Comments / Requests

ご意見・ご要望がありましたら、下記のフォームにご入力ください。

・配送時間帯内の詳細な時間指定は承ることができません。

・配送時間帯のご在宅をお願い致します。

ご入力ください。

We are sorry, but we cannot respond to your comments or requests. There is no English speaking staff who can assist you.

売場一覧	お気に入り売場
♡【予約】夏ギフト	+
♡【予約】旧盆果物（ウンケー用）8日・9日配送限定	>
♡【予約】旧盆重箱・オードブル	+
♡【おすすめ】旧盆準備品	+
♡【予約】月イチ予約便・生鮮便	>
♡【おすすめ】アウトドア・レジャー・BBQ食材	+
♡【おすすめ】日焼け止め・制汗剤	>
♡【限定】アイスクリーム POINT 5倍	+
♡【おすすめ】新商品	>
♡【おすすめ】涼味	+
♡【おすすめ】トップバリュプレミアムビール	>
♡【おすすめ】トップバリュ8月のおすすめ	>
♡【おすすめ】大容量・業務用	+
♡【専門店】パン・おにぎり・弁当・ドーナツ	+

# 8. Finalize your order

Customer name	Taro Aeon	Total number of items	3 items	Delivery fee excluding tax (delivery fee including tax)	500 yen (550 yen)
Customer contact information		WAON POINT	6 points	Shipping discounts	¥0
2nd Phone Number				CoD fee	200 yen (220 yen)
Delivery address	home			Discounts	¥0
Zip code	904-0495			8.0% taxable amount	JPY 1,124
Shipping address	Okinawa prefecture Kunigami-gun Onna-son Tancha 1919-1			8.0% consumption tax	¥89
Shipping phone number				10.0% taxable amount	700 yen
Delivery date and time	August 5, 2022 12:00-16:00			10.0% consumption tax	70 yen
Payment method	CoD			Total (including tax)	JPY 1,983
Delivery method	Regular Shipping			Use of Points	0 points
Responses when ordered items are out of stock.	Cancel No phone call			Amount to be paid	JPY 1,983 (Consumption tax: ¥159)

\* Please click "Confirm your order", then click "Finalize your order".

①

Confirm your order

▶

②

Finalize your order

⬆

Back to TOP Page

## 8. Finalize your order

**| Your order is confirmed.**



✂ Please show your confirmation e-mail to the staff when you pick up at the store.



## 9. Notes

- We are sorry, but there is no English-speaking staff who can assist you over the phone.
- If the items your order are out of stock, we will cancel them.
- We cannot provide “Unattended delivery service” for international customers.
- Please contact the staff at AEON OIST Store for inquiries about AEON Online Supermarket.

Business hours: Monday through Sunday, 8:00 – 20:00

E-mail: [ML\\_aeon-oist@aeonpeople.biz](mailto:ML_aeon-oist@aeonpeople.biz)

